

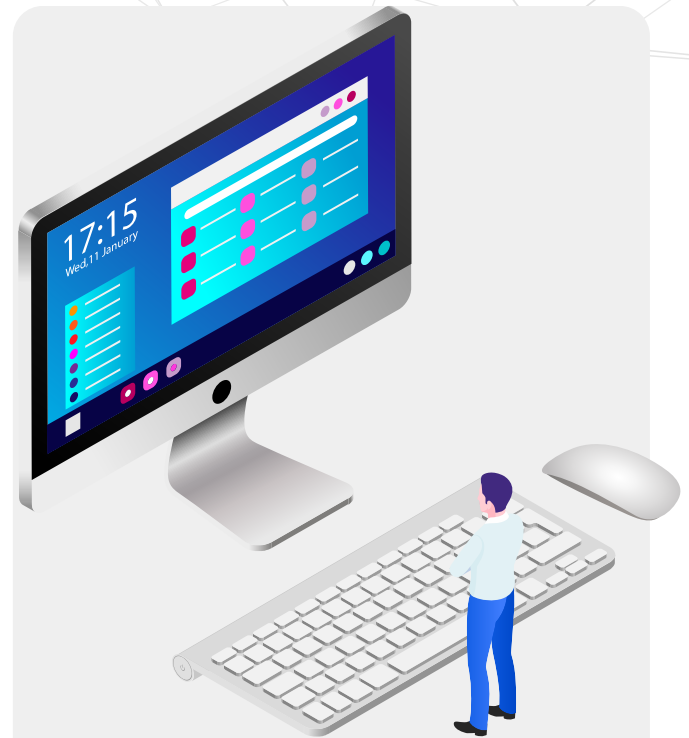


@ASK Training
Attitude | Skills | Knowledge



(8 HRS)

INTRODUCTION TO INFORMATION TECHNOLOGY (IT)



Course Synopsis

The Introduction to Information Technology course provides participants with a fundamental understanding of the Information Technology (IT) landscape in Singapore. It is designed to be a comprehensive introduction, the curriculum delves deep into the heart of IT, focusing on **current trends** in the industry, **key job roles** in Singapore's IT sector, **foundational hardware** and **software concepts**, and the **essential terminologies** that are pivotal to success in the field. With a blend of theoretical knowledge and practical insights, the course aims to prepare trainees for a potential career in IT within Singapore and beyond.

Course Code: TGS-2026064610

Prerequisites

Language:

- Attained at least WPLN Level 5 OR
- Obtained Grade C6 for GCE O-Level English OR
- Other equivalent qualifications

Academic:

- Obtained at least a pass or C6 at GCE O-Level in at least 3 subjects OR
- Candidates with other qualifications will be considered on a case-by-case basis OR
- Mature candidates (≥ 30 years old) with 8 years of relevant working experience

Total Training Hours:

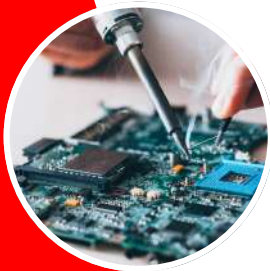
- 8-hours, including a 1-hour assessment
- Written Assessment

Learning Units



Learning Unit 1

Overview of the IT industry in Singapore and Job Roles



Learning Unit 2

Basic Hardware Concepts



Learning Unit 3

Basic Software Concepts



Learning Unit 4

IT Overview/Glossary

Course Objectives

By the end of this course, learners should be able to:

- ✓ Interpret the importance and impact of Singapore's IT industry across various sectors, including the current trends and dynamics shaping the IT industry.
- ✓ Explore diverse roles like software development, cybersecurity, and IT project management and the required skills and qualifications.
- ✓ Acquire a comprehensive understanding of computer hardware components and their functions, encompassing CPU operations, memory distinctions, storage comparisons, the dynamics of peripheral devices, differences between desktops and laptops, server roles, and the functionalities of input and output devices.
- ✓ Develop a comprehensive understanding of software systems, encompassing the differentiation of software types, the functionalities of operating systems and device drivers, proficiency in software installation and file management, and a keen appreciation of software licensing nuances and variations.
- ✓ Acquire a comprehensive knowledge of IT terminology and networking principles, emphasising clear articulation of key terms and understanding of prominent acronyms, including essential network terminologies.



Programme Fee

S\$327.00

(inclusive of
9% GST)

PROGRAMME FEE AFTER ELIGIBLE SWDA SUBSIDIES:

From **S\$38.10**

(inclusive of 9% GST) after 90% SWDA Subsidies

 Self-Sponsored	Course Fee before Subsidy and GST	Eligible Funding	Nett Fees Payable incl. 9% GST
Singapore Citizens ≥ 40 years old	S\$300.00	90% SkillsFuture Funding	S\$38.10
Singapore Citizens, PRs or LTVP+ Holders ≥ 21 years old		70% SkillsFuture Funding	S\$98.10

SkillsFuture Credits can be used on top of existing subsidies

 Company-Sponsored	Course Fee before Subsidy and GST	Eligible Funding	Nett Fees Payable incl. 9% GST
Small-to-Medium Enterprise (SME) Singaporean Citizens, PRs or LTVP+ Holders ≥ 21 years old	S\$300.00	90% SkillsFuture Funding	S\$38.10
Non-SME Singaporean Citizens, PRs or LTVP+ Holders ≥ 21 years old		70% SkillsFuture Funding	S\$98.10
Non-SME Singaporean Citizens ≥ 40 years old		90% SkillsFuture Funding	S\$38.10

Singapore Citizens 21 years old and above who meet special criteria* may be eligible for Additional Course Fee Funding Support (AFS) of 95% Subsidy. AFS is only eligible for SkillsFuture Career Transition Programme applicants.

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