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up to 70% SkillsFuture Funding

Balance Fee SkillsFuture Credit & PSEA Claimable

Balance Fee SkillsFuture Enterprise Credit Claimable



DURATION

16-hours (2 Day) - including a 2-hour assessment

PREREQUISITES

Participants are required to bring their own laptop

COURSE DATES

https://asktraining.com.sg/generative-ai-courses/critical-thinking-for-ai-enabled-workplace-decisions/#course-schedule

COURSE FEE

S$981.00 (inclusive of 9% GST)

Course Code: **TGS-2026066908**

Critical Thinking for AI-Enabled Workplace Decisions

COURSE SYNOPSIS

Generative AI can rapidly produce information, analyses and recommendations, but fluent outputs may not always be accurate, relevant, complete or appropriate for workplace decisions. This course equips workplace professionals with critical thinking capabilities to use Generative AI responsibly for research, analysis, problem-solving and decision support.

Learners apply artificial intelligence ethics and governance to assess risks involving bias, privacy, fairness, transparency, accountability and human oversight. Through Evidence Management, they evaluate the credibility, relevance and sufficiency of information, verify AI-generated claims against reliable sources and maintain evidence trails that support transparent and defensible decisions.

The course introduces **generative AI model development** and **fine-tuning concepts** to explain how training data, model configurations, prompts and iterative refinement influence output quality, limitations and reliability. Learners also apply **cultural sensitivity** when evaluating AI-generated assumptions, language and recommendations across diverse stakeholder, workplace and organisational contexts.

Through workplace scenarios and practical activities, learners **construct and refine prompts**, **question AI-generated claims, identify assumptions, compare alternatives** and **apply negotiation techniques** to manage differing perspectives and trade-offs. They use effective documentation practices to record prompts, sources, assumptions, verification findings, decision criteria and human judgement.

Learners apply workplace optimisation to **identify inefficiencies** and **propose evidence-based, AI-enabled improvements** supported by stakeholder considerations, governance controls, implementation actions and review measures.

The course is suitable for professionals using Generative AI to support accountable workplace decisions.

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COURSE OBJECTIVES

By the end of this course, you should be able to:

- Apply a structured critical-thinking process to workplace decision problems, incorporating assumptions, stakeholder perspectives, cultural considerations and evidence requirements.
- Construct generative AI prompts for eliciting relevant evidence, alternative viewpoints, counterarguments, limitations and decision criteria, with consideration of model behaviour and output limitations.
- Analyse AI-generated and external information using evidence management principles for accuracy, relevance, reliability, consistency, sufficiency, uncertainty and supporting documentation.
- Evaluate ethical, privacy, security, intellectual-property, fairness and bias risks in AI-assisted workplace decisions against Artificial Intelligence Ethics and Governance, cultural sensitivity, human oversight and accountability requirements.
- Develop an AI-assisted workplace optimisation recommendation supported by alternative analysis, stakeholder interests, negotiation considerations, documented evidence, decision rationale, risk controls, implementation actions and review measures.

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COURSE OUTLINE

Topic 1
Applying Critical Thinking to AI-Assisted Decision-Making

Topic 2
Designing Effective Prompts for Critical Analysis and Decision Support

Topic 3
Evaluating AI-Generated Information and Evidence

Topic 4
Applying Ethical Judgement and Responsible AI Practices

Topic 5
Developing Evidence-Based Recommendations Using Critical Thinking and GenAI

PROGRAMME FEE

S$981.00
(inclusive of 9% GST)

PROGRAMME FEE AFTER ELIGIBLE SWDA SUBSIDIES:

From S$351.00

(inclusive of 9% GST) after 70% SWDA Subsidies

Self-Sponsored	Course Fee before Subsidy and GST	Eligible Funding	Nett Fees Payable incl. 9% GST
Singapore Citizens ⩾ **40 years old**	S$900.00	70% SkillsFuture Funding	S$351.00
Singapore Citizens, PRs or LTVP+ Holders ⩾ **21 years old**		50% SkillsFuture Funding	S$531.00

SkillsFuture Credits can be used on top of existing subsidies

Company-Sponsored	Course Fee before Subsidy and GST	Eligible Funding	Nett Fees Payable incl. 9% GST
Small-to-Medium Enterprise (SME) Singaporean Citizens, PRs or LTVP+ Holders ⩾ 21 years old	S$900.00	70% SkillsFuture Funding	S$351.00
Non-SME Singaporean Citizens, PRs or LTVP+ Holders ⩾ 21 years old		50% SkillsFuture Funding	S$531.00
Non-SME Singaporean Citizens ⩾ 40 years old		70% SkillsFuture Funding	S$351.00

Contact Us

+ 65 64846723
+ 65 94303852
information@asktraining.com.sg
https://asktraining.com.sg/

Follow Us

@ask.training.sg
ASK Training
@ASK Training
@ask_training

Find Us

8 Jurong Town Hall Road
#27-01 The JTC Summit
Singapore 609434

10 Anson Road
#06-11 Inernational Plaza
Singapore 079903

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