



**@ASK Training**  
Attitude | Skills | Knowledge



**5-DAYS**

# IT Infrastructure Planning and Optimisation



Course Code: TGS-2024046013

@ASK Training is a Private Education Institution (PEI) accredited by the Ministry of Education (MOE) and also a Continuing Education and Training Centre (CETC) accredited by SkillsFuture Singapore (SSG), offering a diverse range of courses from Infocomm Technology (ICT) to Digital Marketing, with up to **90% funding**.

# LEARNING OUTCOMES

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- Articulate the components of infrastructure planning, including analysing stakeholder requirements and strategically developing IT infrastructure within an organisational context.
- Design robust and scalable IT infrastructures that reliably meet performance expectations by selecting appropriate architectures for servers, networks, storage, and data backup/recovery methods.
- Apply knowledge of virtualisation and cloud technologies to select appropriate cloud service models and deploy infrastructure effectively in cloud-based projects.
- Evaluate the IT security policies, authentication, and authorisation mechanisms in identity and access management to address threats and vulnerabilities, including fulfilling the regulatory and audit compliance requirements.
- Discuss key IT service delivery frameworks and methodologies, including ITIL and COBIT, change management, and release practices, enabling them to manage SLAs effectively for enhanced organisational efficiency and customer satisfaction.
- Enhance system or network efficiency and responsiveness by identifying and mitigating performance bottlenecks, implementing monitoring solutions, and utilising performance metrics to proactively address potential issues in a high performance IT environment.
- Document and communicate complex infrastructure designs effectively, including capturing system architecture, configuration, and operational procedures to convey technical information clearly within cross-functional teams.

# **COURSE OUTLINE**



**Learning Unit 1:**  
**Introduction to IT Infrastructure Planning**



**Learning Unit 2:**  
**Infrastructure Design & Architecture**



**Learning Unit 3:**  
**Virtualisation & Cloud Infrastructure**



**Learning Unit 4:**  
**IT Infrastructure Security & Compliance**



**Learning Unit 5:**  
**Service Management**



## **Written Assessments**

Candidates are to answer all questions and receive a minimum grade of 50% and above (out of 100%) to demonstrate competencies in Learning Units (LU) 1 to 7.



## **Practical Assessments**

Candidates are to automate and orchestrate IT infrastructure and receive a minimum grade of 50% and above (out of 100%) to demonstrate competencies in Learning Units (LU) 1 to 7.

# COURSE OUTLINE



**Learning Unit 6:**  
**Performance Optimisation & Monitoring**



**Learning Unit 7:**  
**Infrastructure Documentation & Communication**

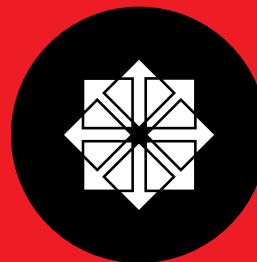
## IT-TOOLS COVERED



**VMware  
Workstation Player**



**Windows 11  
Vmware Image**



**Centos 8 VMware  
Image**



**Azure Cloud  
Access**



Call

**6484 6723**



Whatsapp

**9430 3852**



Email

**information@asktraining.com.sg**

**Location:**

8 Jurong Town Hall Road  
#27-01 The JTC Summit  
Singapore 609434

# Course Fees & Funding

**S\$1,900**

(exclusive of 9% GST)

## PROGRAMME FEE AFTER ELIGIBLE SSG SUBSIDIES:

From **S\$241.30**

(inclusive of 9% GST) after 90% SSG Subsidies



### Self-Sponsored

**Course Fee**  
before Subsidy and GST

### Eligible Funding

**Nett Fees Payable**  
incl. 9% GST

Singapore Citizens  
**40 years old and above**

**S\$1,900.00**

**90%** SkillsFuture Funding

**S\$241.30**

Singaporean Citizens,  
PRs or LTVP+ Holders  
**21 years old and above**

**70%** SkillsFuture Funding

**S\$621.30**



### Company-Sponsored

**Course Fee**  
before Subsidy and GST

### Eligible Funding

**Nett Fees Payable**  
incl. 9% GST

**Small-to-Medium Enterprise (SME)**  
Singaporean Citizens,  
PRs or LTVP+ Holders  
≥ 21 years old

**S\$1,900.00**

**90%** SkillsFuture Funding

**S\$241.30**

**Non-SME**  
Singaporean Citizens,  
PRs or LTVP+ Holders  
≥ 21 years old

**70%** SkillsFuture Funding

**S\$621.30**

**Non-SME**  
Singaporean Citizens  
≥ 40 years old

**90%** SkillsFuture Funding

**S\$241.30**



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