



**@ASK Training**  
Attitude | Skills | Knowledge

Eligible For **\$4,000**  
**SkillsFuture Level-Up**  
**Programme**

# **(SCTP) Diploma in Infocomm Technology (Infrastructure and Operations)**

Course Code: TGS-2024044567

up to  
**95%**  
SkillsFuture  
Funding

## **Programme Description**

The Diploma in IT Infrastructure and Operations (IIO) program is designed to provide advanced knowledge and practical skills for managing and optimising IT infrastructure.

Comprising eight modules, including a capstone project, the program covers a wide range of topics such as IT operations management, networking fundamentals, server administration, cloud computing, cybersecurity, project management, infrastructure automation, and disaster recovery planning.

Participants will gain expertise in enterprise architecture, infrastructure planning, security assessments, and IT project management. Through hands-on lab sessions, group discussions, case studies, and problem-based learning, participants will develop the skills necessary to lead and innovate in IT infrastructure and operations. Upon completion, participants will be equipped to conduct vulnerability assessments, design resilient IT infrastructures, and manage complex IT projects effectively.

# Who Should Attend?

This program is tailored for individuals looking to advance their careers or switch careers into IT infrastructure and operations, including IT professionals, network and system administrators, cybersecurity experts, cloud computing enthusiasts, project managers, and technology enthusiasts.

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<b>Course Duration</b>	<b>6 Months</b> , 9.00 AM - 6.00 PM
<b>Course Fee:</b>	<b>From \$954.80</b> (inclusive of 9% GST) after 95% SkillsFuture Funding
<b>Mode of Delivery:</b>	Face-to-Face Classroom

## Programme Objective

**Upon completion of this course, trainees should be equipped with the skills and knowledge to:**

- Master the management, objectives, and maintenance of critical IT Infrastructure and Operations components, including storage, backup, and cloud technology, essential for effective leadership within an organisation's IT framework.
- Develop an IT landscape within an organisation based on Enterprise Architecture principles.
- Design and implement infrastructure solutions that prioritise performance optimisation with optimum network and storage design.
- Develop adaptable Business Continuity and Disaster Recovery Plans, including enhancing organisational resilience.

- Perform security/vulnerability assessment and generate vulnerabilities report on a target system, including the using of security tools.
- Utilise appropriate methods and techniques for a variety of IT and software project management activities.
- Automate and orchestrate IT infrastructure to enhance efficiency, reliability, and scalability through streamlined processes and integrated workflows.
- Conduct a thorough vulnerability assessment and penetration testing for a designated small business or organisation.

## Minimum Requirement

- Advanced Certificate in IT Infrastructure and Operations; OR
- Mature candidates ( ≥ 30 years old with 8 years' work experience in a digital marketing-related field); OR
- Candidates with other qualifications will be considered on a case-by-case basis

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@ASK Training is a Private Education Institution (PEI) accredited by the Ministry of Education (MOE) and also a Continuing Education and training Centre (CETC) accredited by SkillsFuture Singapore (SSG), offering a diverse range of courses from Infocomm Technology (ICT) to Digital Marketing, with up to

**95% funding and job placement programmes**

# Programme Outline



## Module 1: IT Infrastructure and Operations

- Learning Unit 1: Functions of IT Infrastructure (in organisations or businesses)
- Learning Unit 2: IT Operations Management
- Learning Unit 3: Networking Fundamentals
- Learning Unit 4: Server and System Administration
- Learning Unit 5: Storage and Data Management
- Learning Unit 6: Cloud Computing
- Learning Unit 7: IT Service Management (ITSM)



## Module 2: Enterprise Architecture and Design

- Learning Unit 1: Introduction on Enterprise Architecture
- Learning Unit 2: Architecture Development Method (ADM)
- Learning Unit 3: Architecture Design and Analysis Techniques
- Learning Unit 4: Enterprise Architecture Governance



## Module 3: IT Infrastructure Planning and Optimisation

- Learning Unit 1: Introduction to IT Infrastructure Planning
- Learning Unit 2: Infrastructure Design and Architecture
- Learning Unit 3: Virtualisation and Cloud Infrastructure
- Learning Unit 4: IT Infrastructure Security and Compliance
- Learning Unit 5: Service Management
- Learning Unit 6: Performance Optimisation and Monitoring
- Learning Unit 7: Infrastructure Documentation and Communication



## Module 4: IT Disaster Recovery and Business Continuity

- Learning Unit 1: Business Continuity Planning
- Learning Unit 2: IT Disaster Recovery Planning



## Module 5: Advanced IT Security and Cybersecurity

- Learning Unit 1: Cyber Security Concepts
- Learning Unit 2: Architecture and Design
- Learning Unit 3: Threats, Attacks and Vulnerabilities
- Learning Unit 4: Cyber Security Attack Indicators
- Learning Unit 5: Security Assessments and Penetration Testing

# Programme Outline



## Module 6: IT Project Management

- Learning Unit 1: Introduction to Project Management
- Learning Unit 2: Project Integration Management
- Learning Unit 3: Project Scope Management
- Learning Unit 4: Project Schedule Management
- Learning Unit 5: Project Risk Management
- Learning Unit 6: Type of project management methodologies



## Module 7: IT Infrastructure Automation and Orchestration

- Learning Unit 1: Introduction to IT infrastructure Automation and Orchestration
- Learning Unit 2: Command-line Shell and PowerShell scripting language
- Learning Unit 3: Infrastructure as Code Fundamentals
- Learning Unit 4: Automation via PowerShell, ARM Templates and Azure Blueprints
- Learning Unit 5: Configuration management via PowerShell Desired State Configuration (DSC)



## Module 7: Capstone Project - Real-world IT Project

The Capstone Project: Audit or Design IT Infrastructure module comprises five learning units that aim to equip the trainees with the essential skills and knowledge to conduct a thorough vulnerability assessment and penetration testing for a designated small business or organisation.

# POST-COURSE SUPPORT

Complete course



Job and career outcomes



Coaching and mentoring

## WHY WE ARE DIFFERENT

### @ASK TRAINING

- ✔ Instructors are subject matter experts
- ✔ Instructors are certified facilitators with the WSQ Advanced Certificate in Learning and Performance (ACLP)
- ✔ Courseware is up-to-date
- ✔ Training is hands-on with real world project-based assignments
- ✔ Career support and job matching

### OTHER INSTITUTES

- ✘ Instructors may not have sufficient subject matter expertise
- ✘ Instructors' teaching experience may be inadequate
- ✘ Courseware may be outdated
- ✘ Curriculum and lesson plan may be unstructured and lack engagement
- ✘ Training may be loaded with lectures without opportunity to practice concepts taught
- ✘ Certificate may not be recognised
- ✘ No career services offered

# Programme Fee / Funding Information


**\$S\$12,400**

(exclusive of 9% GST)


## PROGRAMME FEE AFTER ELIGIBLE SSG SUBSIDIES:

From **\$S\$954.80**

(inclusive of 9% GST) after 95% SSG Subsidies

 Self-Sponsored	Course Fee before Subsidy and GST	Eligible Funding	Nett Fees Payable incl. 9% GST
Singapore Citizens ≥ 40 years old	<b>\$S\$12,400</b>	<b>90%</b> SkillsFuture Funding	<b>\$S\$1,574.80</b>
Singapore Citizens, PRs or LTVP+ Holders ≥ 21 years old		<b>70%</b> SkillsFuture Funding	<b>\$S\$4,054.80</b>

SkillsFuture Credits can be used on top of existing subsidies

 Company-Sponsored	Course Fee before Subsidy and GST	Eligible Funding	Nett Fees Payable incl. 9% GST
<b>Small-to-Medium Enterprise (SME)</b> Singaporean Citizens, PRs or LTVP+ Holders ≥ 21 years old	<b>\$S\$12,400</b>	<b>70%</b> SkillsFuture Funding	<b>\$S\$4,054.80</b>
<b>Non-SME</b> Singaporean Citizens, PRs or LTVP+ Holders ≥ 21 years old		<b>90%</b> SkillsFuture Funding	<b>\$S\$1,574.80</b>
<b>Non-SME</b> Singaporean Citizens ≥ 40 years old		<b>70%</b> SkillsFuture Funding	<b>\$S\$4,054.80</b>

Singapore Citizens 21 years old and above who meet special criteria\* may be eligible for Additional Course Fee Funding Support (AFS) of 95% Subsidy. AFS is only eligible for SkillsFuture Career Transition Programme applicants.

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Visit our website: <https://asktraining.com.sg/it-courses/diploma-in-infocomm-technology-infrastructure-and-operations/>



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