

Women Are Always Right and Men Are Never Wrong @ Workplace (Understanding Gender Differences @ the Workplace)

Course Code: ASKWMW

Course synopsis: Men and women as groups tend to have different communication and work styles. Men are engaged in the hierarchical social order in which they are either “one up or one down” in relation to others. Their communication styles and reactions to others’ communications often stress the need to “preserve independence and avoid failure”. Women on the other hand tend to see the world as a “network of connections” and their communications and their interpretations of others’ communications seek to “preserve intimacy and avoid isolation”.

This course will help you understand their basic differences in world view and behavior and to see how this can help create new opportunities for men and women to utilize and value the different strengths each bring to the workplace and to work together as a team.

Course Objectives: By the end of the Course, participants should be able to:

- Identify their gender differences and to utilize their strength so as to enhance productivity and better relationships.
- Identify the different operating problem-solving, individual work and management styles of the two genders and to see how each style contribute to the overall effectiveness and productivity of an organization.
- Effectively contribute to productive work environments through mutual respect and understanding.

Course Outline:

- Biological Differences
 - eg. Body, Strength, Maturity, Health, Life-span, Fertility, Energy.
- Psychological Differences
 - eg. Emotional Memories, Response to Stress, Solving Problems, Importance of Looks, Aggression, Decision-Making, Response to Humour.
- Work Styles Differences
 - eg. Hierarchies vs Relationships, Goals vs Processes, Authority vs Engagement, Team players vs Team Play, Response to Success
- Leader Style Differences
 - Transactional vs Transformational, Rational vs Meticulous, Decisive vs Autonomous, Stress Resistant vs Socially Confident
- Communication Differences
 - eg. Why Talk? How Much to Say? What Does It Mean to Listen? When She/He is Feeling Down? When Communication Breaks Down – How?

Course Duration: 1 day (8 hours), 9:00am - 5:00pm

Course Fee: \$481.50 (Inc. GST) per participant

Course Date: Refer to Training Calendar <http://asktraining.com.sg/calendar>



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